



**Manufacturing  
Technology, Inc.**

MTIwelding.com

## MTI REMOTE ACCESS PACKAGE

MTI's Remote Access (MRA) package is a cost-effective method to combat your production downtimes and is an essential tool for prolonging the life of your capital investment.

## WHY REMOTE MONITORING IS CRUCIAL FOR YOUR MACHINE



You no longer need to wait for a technician to arrive at your facility to diagnose potential issues with your friction welder. Now, our engineers can step inside your machine without even leaving our building.

With an MTI Remote Access Package, our team can remotely view your files while you are running your machine. With this remote look, we can analyze weld, test cycle and fault logic data files in real-time.

Also, if your needs should change or corrections need to be made, we can make MLC programming changes within a real-time, live environment.

This convenience translates to reducing downtime normally expected during an on-site visit from a technician.

Especially during a time when travel is limited or discouraged, an investment in an MTI MRA can ensure your machine gets back up and running quickly with no physical contact from our team.

Contact your MTI service representative to find out how our MRA package can help you extend the life of your machine.

## MRA REQUIREMENTS

- Installation of MTI'S MRA software
- Machine internet connection
- RSLogix 5000 or Siemens system
- Operating system of Windows 7 or greater

## REMOTE ENGINEERING SERVICES

Tap into our team's combined 300 years of friction welding experience at the touch of a button! This on-demand service allows you to get in touch with a skilled member of our team to troubleshoot your issue while alleviating the time and cost associated with on-site visits.

### SUPPORT INCLUDED

- Remote On-Machine Support
- Email Support
- Telephone Support

### SUPPORT COVERS

- Remote Service
- Mechanical Engineering
- Remote Controls
- Documentation Replication

### COST FORMAT

- Hours Valid For 12 Months
- 30-Minute Increments
- Minimum of 20 Hours

## CONTACT MTI SERVICE

**EUROPEAN CONTACT: Steve Carter**  
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## WORLDWIDE SERVICE & SUPPORT

574.233.9490 | 44.1384.277502 | MTIwelding.com

Peace of mind is complete confidence, knowing you have the finest machine in the world, backed by the finest support at all times. It's knowing that obstacles to keeping your machine operating at optimal performance will be met with a quick, sure-handed response.

